



Information Security Management System Policy Statement

Software Shop Limited (SSL Wireless) provides digital payment and communication services to banks, merchants, businesses and other customers. We are committed to protecting information entrusted to us and supporting the secure and reliable delivery of our services.

Our Top Management is committed to establishing, implementing, maintaining and continually improving an Information Security Management System (ISMS) aligned with ISO/IEC 27001:2022. Through this system, Software Shop Limited (SSL Wireless) commits to:

- Protect the confidentiality and integrity of information entrusted to us and maintain the appropriate availability of information and critical customer-facing services, based on business, security and continuity requirements.
- Identify and assess information security risks and apply controls proportionate to those risks and to our business requirements.
- Set, monitor and review measurable information security objectives.
- Comply with applicable legal, regulatory, contractual and other information security obligations relevant to our business operations and services.
- Maintain business continuity and disaster recovery arrangements for the critical services identified in our ISMS Scope.
- Manage information security in our relationships with suppliers and partners.
- Report, respond to and learn from information security incidents.
- Build security awareness and competence among our people; and
- Continually improve the ISMS through monitoring, internal audit, management review and corrective action.

Every employee, supplier and third party working with SSL Wireless is responsible for following this policy and the procedures that support it. This policy is reviewed at least annually, communicated within the organization and made available to relevant interested parties.

This policy is endorsed by the Top Management of Software Shop Limited.

Endorsed by:

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Md. Iftekhar Alam Ishaque
Chief Executive Officer
Software Shop Limited (SSL Wireless)